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# **Tonbridge and Malling Community Safety Partnership Annual Action Plan 2012 - 2013**



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## **Action Plan 2012 - 2013**

### **Introduction**

The Tonbridge and Malling Community Safety Partnership (CSP) produces an annual Action Plan which sets out the actions that the Partnership will take to address crime and anti-social behaviour issues in the Borough over the coming year. The Action Plan is based on a Strategic Assessment that looks at current data and trends to address the priorities for the Borough in reducing and tackling crime and disorder. This year the CSP has agreed to focus on three key issues and these are: anti-social behaviour (ASB), domestic abuse and substance misuse. Tasking processes will continue to review all crime types and will respond to any significant issues that arise. Further details about the actions that will be taken to address these issues will be discussed later in the Action Plan.

This year the Community Safety Unit became fully operational and is now able to provide a quicker response to residents and businesses that report anti-social behaviour or any community safety issues. It also engages Partners to work on a more multi-agency approach. Partnership working within the CSU will continue to be developed throughout the year.

The Community Safety Partnership has reviewed the number and type of meetings it holds every year with a view to focusing multi-agency working on priority issues and enhancing its response to new issues which arise through better use of the Partnership's tasking processes. A reduction in the overall number of meetings will result in less administration and will hopefully lead to more partners being engaged in the work of the Partnership over the year.

This year, following a national review, there will be no National Indicators to report on or confidence measures. However, the Partnership is keen to make sure that Tonbridge and Malling is one of the safest areas in Kent and that residents and businesses feel that the Borough is a safe place to live and work. It will assess progress using local performance information where this is readily available. The CSP will also link into the Kent Policing Plan where appropriate.

## **Key successes 2011/12**

Crime levels within Tonbridge and Malling continue to fall and the Partnership is pleased with the successes it has achieved to ensure that residents and visitors can remain safe within the borough. From April 2010 to March 2011, recorded crime levels within Tonbridge and Malling ..... As well as the low levels of crime, residents within the borough also felt the safest in Kent when asked how safe they felt in the daytime, walking alone.

Within the Action Plan for 2010/11 the Partnership set itself a number of targets and the table below illustrates how well the Partnership has done.

<b>Action/target</b>	<b>Baseline 2010/11</b>	<b>2011/12 target</b>	<b>2011/12 actual figures</b>	<b>Percentage reduction/increase achieved</b>
Continue the work of the ASB Task Group and achieve an improvement in behaviour in 80% of cases	75%	80%		
Reduce the number of youth on youth crime by 2%	659	646		
Reduction in the number of residents who are concerned about drunk or rowdy people in their area	7.5%	6.5%		
Reduction in the number of people killed or seriously injured	52			
Reduction in the number of burglaries	667	634		
Reduce the percentage of repeat victims of domestic abuse to 20%	24.3%	20%		
Increase the number of businesses participating in the Safer Town scheme by 25%	16	20		
Increase the number of exclusion/banning notices by 20%	2	2.4		
Reduce the number of night time incidents by 5%	1191	1132		

Increase the members of Pubwatch by 25%	18	22		
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## Review of projects and initiatives

During 2011/12 the Community Safety Partnership undertook a variety of projects and initiatives. Although it is sometimes difficult to measure success rates, the Partnership believes that these projects and their successes have made an impact on the reductions in crime and has resulted in positive outcomes for local people.

### ***Tackling anti-social behaviour (ASB) including, targeting persistent offenders & providing diversionary and educational activities***

The ASB Task Group continued to work with those causing anti-social behaviour and aimed to address the root causes of that behaviour. The Task Group consists of different agencies who discuss individual cases (using the Information Exchange Protocol to discuss personal information). Agencies attending include the TMBC ASB officer, social landlords, education, social services, the youth offending service and the police.

During 2010/11 the Group dealt with ... young people, ... adults and ... families. Actions taken to stop their behaviour included visiting the offenders and issuing .. warning letters. .. Acceptable Behaviour Agreements were also issued. Of the X individuals or families dealt with, ... had improved their behaviour and were removed from the Task Group agenda. The group also looked and support and education for families and individuals to be sign posted to various agencies for extra support and intervention.

The YISP Power Project had... referrals in 2011/12 and there was a reduction of First Time Entrants (FTEs) in the criminal justice system seen across the Borough.

There was also a one off grant funding from KCC for ASB initiatives which went towards a Judo project to engage young people causing ASB and for vulnerable and young people that have been bullied, grant funding also support detached sports activities delivered through Castle Community Coaching.

The Partnership was able to refer to parenting programmes and during the year ..... families were referred to this service. The Partnership was also able to refer incidents to the Mediation Service and during the year there were ....referrals.

### ***Young People's issues***

During 2011/12, addressing the needs of young people was a key priority for the Community Safety Partnership. Actions undertaken during the year included working to provide diversionary activities, preventing young people from entering the criminal justice system and raising awareness of crime/personal safety issues.

The Community Safety Partnership continued to support youth diversionary activities including the Y-2 Crew scheme, which had over 250 young people attending the programme and two SNAP discos were held at Larkfield Village Hall. The Partnership also continued to fund the YISP Power Project and secured funding for PACE, which uses sport to address ASB issues. This was taken forward in Aylesford.

### ***Tackling substance misuse***

The Community Safety Partnership continued to commission the Kenward Trust to provide drug and alcohol services within the borough, including alcohol clinics, and the IFY programme which targets areas that have been highlighted as a hotspot for mainly underage users of alcohol and other substance misuse. Over ..... young people were supported through the IFY project this year. The alcohol control zones continued to be publicised and enforced where appropriate and Trading Standards were able to carry out test purchases in the borough which resulted in over 20 premises being visited and addressing proxy sales.

### ***Driver behaviour***

Over 8 national campaigns were delivered locally across the Borough by the Partnership, to address speeding, drink driving and drug driving. They were delivered at community events and local hot spots where young drivers congregate. In some areas over 30 young drivers were given information on the dangers of speeding. To give added evidence a vehicle that had been involved in a near fatality crash was used to highlight the effects of dangerous driving especially at high speeds. Speeding continues to be a high concern for the community. A number of Parish Councils have expressed an interest in implementing Speed Watch and we hope that these will be instigated during the forthcoming year.

### ***Tackling burglary***

During 2011/12 a number of events were held to promote education and awareness of burglaries. Events were held at a variety of community events including East Peckham fete and Tonbridge Carnival and free crime prevention items and information were distributed with the aim of reducing burglaries. During 2011/12 there was a reduction in the number of burglaries taking place in the borough.

### ***Tackling domestic abuse***

Tackling domestic abuse was a key priority for the Community Safety Partnership during 2011/12 and as well as continuing support for female victims the Community Safety Partnership also funded a service for male victims. The CSP continued to fund the Women's Support Service who have offered advice and support to over ..... women throughout the year who were affected by domestic abuse. The CSP also contributed funding to the Community Domestic Abuse Programme for male perpetrators and during 2011/12 .... men from the borough referred themselves to this scheme. A domestic abuse conference was held in the borough in November 2011 which brought together agencies involved in tackling this issue. From this conference a separate domestic abuse action plan was developed and this will be carried forward into 2012/13.

### ***Tackling violent crime***

Work continued with the Safer Town's Partnership to encourage shops to sign up to this scheme and during the year the number of businesses participating in the scheme increased from ..... to ..... The scheme was also expanded this year to exclude West Malling and, although slow to begin with, there are now ..... businesses signed up in West Malling. Unfortunately the scheme in Snodland was withdrawn due to lack of interest from the businesses. It is hoped that during 2012/13 the scheme can be expanded to North Tonbridge and that interest can be gathered for a potential scheme in Borough Green.

### ***Environmental Crime***

Over ..... enforcement operations to target environmental crime in hotspot locations were delivered in 2011/12. This was a multi-agency approach involving Tonbridge and Malling Borough Council (Environmental Health), Police and KCC Community Wardens.

During the year a number of different projects have been completed by the Probation Community Payback scheme including litter picking and clearance in Snodland, Hadlow and Tonbridge.

Over ..... community clean ups involving residents and businesses were delivered in 2011/12 and ... fly tipping incidents were reported and ..... fixed penalty notices given for littering and dog fouling.

## **Priority Issues for 2012 – 2013**

The Strategic Assessment undertaken during the autumn of 2011 has identified the priority areas for the Partnership to tackle during 2012 – 2013 and the Partnership held an 'away day' in February 2012 to discuss the areas that they would focus on during the next year. The Strategic Assessment used data provided by partners, as well as feedback from residents, to recommend priorities for the forthcoming year. Feedback from residents was gathered via the PACT processes and through engagement with residents at community events. The information arising from consultation with residents was used to inform the priorities within the Strategic Assessment and was also taken into account when the Partnership agreed its priorities for 2012/13.

The top priorities agreed through the Strategic Assessment for 2012/13 are:

- Anti-Social Behaviour (including environmental crime)
- Domestic Abuse
- Substance Misuse

It was agreed that whilst young people did not need to become a priority on its own, the needs of young people should be considered within each of the priorities above.

Although the main focus of the CSP will be the priorities as mentioned above, it will still continue to monitor other types of crime and this will be undertaken through the tasking and co-ordinating processes. The monthly tasking and co-ordinating sub-group will consider all crime types and this will ensure that the CSP is aware of all issues affecting residents in the borough. The Community Safety Unit will also consider all crime types during its daily briefing meetings. Again, this will ensure that all crime and anti-social behaviour is identified by the Community Safety Partnership, and where appropriate, agencies will be tasked to address concerns which arise.

The following pages set out the overall targets for the Community Safety Partnership and then go on to give specific actions linked to each appropriate priority area. The action plan does not include details about the numerous activities already undertaken by partners, town and parish councils, the voluntary sector and others as part of their day to day work, but highlights activities in addition to core work, which partners will undertake throughout the forthcoming year.



Funding for actions included within the Action Plan is available from a number of different sources, including a contribution that a number of partners make to a 'Local Partnership Fund' and the Safer and Stronger Communities Fund, Home Office funding which is allocated to district Community Safety Partnerships by the Kent County Council. The amount of Safer and Stronger Communities Fund that the CSP will receive has been reduced, and although the CSP can continue to undertake most of the projects it has currently funded, it will need to consider the impact of reduced funding for 2013/14. It is important for the Partnership to ensure that all initiatives provide value for money and that they are effective in reducing crime and disorder in the Borough. Regular monitoring of each project will be undertaken by the Partnership and an evaluation will be provided on completion of the project.

In preparing the action plan, issues such as equality and diversity were considered to ensure that any person, regardless of their protected characteristic feels safe in the Borough. The Partnership continues to support and fund telephone reporting lines for anyone wanting to report sexual or hate crimes. It also takes reports of disability hate crimes seriously and works together to ensure that information is shared to ensure any issues are resolved. A recent Equality Impact Assessment was carried out to ensure that the Partnership was considering equality issues in all its work.

Issues relating to counter terrorism have also been considered by the Partnership. The Community Safety Partnership works with Kent Police and other neighbouring Community Safety Partnerships and has developed a West Kent Prevent Strategy. This will ensure that we are working together with others to undertake any actions which may be necessary to prevent individuals from becoming drawn into violent extremism.

The Partnership will also consider what it can do to tackle reoffending and the Probation Service will be working closely with the Community Safety Unit to raise this issue and discuss in further detail throughout 2012/13.

## Targets for West Kent Police

The table below sets out targets for West Kent Police to achieve during 2012/13. To ensure a consistent approach the Community Safety Partnership has adopted the same targets for the coming year and has chosen not to set its own local targets for the borough.

<b>Outcome – reducing crime and effectively dealing with anti-social behaviour</b>	<b>Source</b>	<b>Baseline figure</b>	<b>Target for 2012/13</b>
Level of recorded crime	Genesis	102,904 (Jan to Dec 2011)	101,950 (1% reduction)
% of people who report ASB who are satisfied with the overall service provided	User Satisfaction survey	76.2% (Jan to Dec 2011)	79.3% (maintain this level)
% of the public satisfied with the policing in their area	Kent Crime and Victimization Survey	76.6% (Jan to Dec 2011)	80.7%
% of victims satisfied with actions taken	User Satisfaction survey	87.4% (Jan to Dec 2011)	88.8%
% of recorded crime that is detected	Genesis	34.6% (Jan to Dec 2011)	35.4%
% of recorded serious crime that is detected	Genesis	49.6% (Jan to Dec 2011)	50%
% of rape offences detected	Genesis	28.4% (Jan to Dec 2011)	32%

## Action Plan – 2012 - 2013

This year the Action Plan gives details about how partners will tackle the priorities that were identified in the Strategic Assessment. These are anti-social behaviour, domestic abuse and substance misuse. Each priority issue has been split into key themes and specific actions are given for each theme to show how partners will address these issues.

<b>Anti-Social Behaviour (including Environmental crime) – Lead agency Kent Police</b>	
<b>Overview</b>	<p>The establishment of the Community Safety Unit (CSU) has led to incidents of ASB being dealt with on a daily basis and quick-time actions being undertaken. The CSU particularly focuses on repeat and vulnerable victims of ASB and all agencies work together to ensure that these, and other victims, receive a comprehensive service. In the forthcoming year the CSU is looking to develop (if possible) a compatible database to record incidents of ASB. It is noticeable that there are certain individuals who cause most of the problems and who persistently commit anti-social behaviour. The Partnership anticipates that by focusing on these persistent offenders, the overall levels of ASB will continue to reduce. Environmental crime is defined as litter, graffiti and fly tipping and much of this can be classed as ASB. The Partnership will therefore undertake actions to address these issues through prevention, enforcement and removal.</p>
<b>Activities</b>	<p>To tackle ASB the Partnership will undertake actions including:</p> <ul style="list-style-type: none"> <li>• Tackling perpetrators through the work of the ASB Task Group</li> <li>• Work with the YISP Power Project to deter young people from offending and entering the criminal justice system for the first time.</li> <li>• Further promoting the availability of parenting support to help tackle persistent young offenders and encourage more agencies to make referrals to this service</li> <li>• Using the Mediation service to address neighbourhood disputes and provide restorative justice</li> <li>• Work with the 'Progress Project' to tackle troubled families</li> <li>• Extend awareness of the consequences of anti-social behaviour through schools and youth groups</li> <li>• Extend the use of PCSO powers to tackle graffiti and litter.</li> <li>• Work with the Probation Service to provide the Community Payback scheme</li> </ul>
<b>Performance measures/targets</b>	<ul style="list-style-type: none"> <li>• Continue the work of the ASB Task Group and achieve an improvement in behaviour in 80% of cases</li> <li>• YISP Power Project to complete at least 40 'start onset' assessments and integrated support plans per year with a minimal 45 referrals.</li> <li>• Refer at least four families to Parents Plus</li> </ul>

	<ul style="list-style-type: none"> <li>• Refer at least X families/individuals to the Mediation Service</li> <li>• Achieve a target of 79.3% of those who report anti-social behaviour who are satisfied with the overall service provided by the Police</li> <li>• The Community Safety Unit to respond to all repeat victims of anti-social behaviour (100% target)</li> <li>• At least six community clean ups to be taken forward by the Community Payback Scheme</li> <li>• Work with Kent Police to extend the use of PCSO powers to tackle litter and graffiti.</li> </ul>
<b>Intended outcomes</b>	<p>A reduction in the levels of recorded anti-social behaviour</p> <p>A reduction in the numbers of persistent/repeat offenders</p>
<b>Key partners</b>	Tonbridge and Malling Borough Council, Kent Police, Kent Probation, Registered social landlords, KCC Youth Offending Service, KCC Children, Families and Education, Maidstone Mediation and members of the ASB Task Group

<b>Domestic abuse – Lead agency Tonbridge and Malling Borough Council</b>	
<b>Overview</b>	<p>Domestic abuse is defined by the Government as ‘any incident of threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between adults who are or have been intimate partners or family members, regardless of gender, religion or sexuality’.</p> <p>The number of domestic abuse incidents reported to the police has risen by %. The Borough has also seen an increase of recorded repeat victims of domestic abuse of %, . It is also accepted that domestic abuse remains an under reported issue.</p>
<b>Activities</b>	<p>The Partnership recognises that much work has been undertaken to help ‘high risk’ victims and this work will continue throughout the following year. However, the Partnership feels that there is currently a gap in helping those victims who are classed as ‘medium risk’ and the Partnership will be commissioning services to deal with these issues. Services will also be commissioned to enhance the service provided for repeat victims as well as continuing to provide drop in services and an out of hours service.</p> <p>The Community Safety Partnership will also continue to fund the Community Domestic Abuse Programme (CDAP) which targets male perpetrators of domestic abuse and we will continue to support the MARACs process and ensure more repeat victims are dealt with by this process via appropriate referrals.</p> <p>Other activities will include:</p> <ul style="list-style-type: none"> <li>• Further publicise the availability of support from K-DASH and DAVSS</li> <li>• Organising additional joint training on domestic abuse for frontline staff</li> <li>• Encouraging more male perpetrators to attend the CDAP/IDAP programmes.</li> <li>• Run a domestic abuse campaign to publicise the services available in the borough</li> <li>• Continue to support the MARAC process for high risk victims</li> <li>• Work with partners in schools to educate young people about healthy relationships</li> </ul>
<b>Performance measures/targets</b>	<ul style="list-style-type: none"> <li>• Reduce the percentage of repeat victims of domestic abuse to 20%</li> <li>• K-DASH to offer support to X high risk victims of domestic abuse</li> <li>• DAVSS to offer support to X medium risk victims of domestic abuse and at least 10 men</li> <li>• Ensure at least six men from the community refer themselves to the Community Domestic Abuse Programme</li> <li>• Run at least one domestic abuse campaign during the year</li> <li>• Run at least one training session for front line staff</li> </ul>
<b>Intended outcomes</b>	<p>To reduce the number of repeat victims</p> <p>To reduce the number of domestic abuse incidents reported to the police</p> <p>To ensure that any person who requires help knows how and where to access this support.</p> <p>To increase the number of referrals to support services including the MARACS process</p>
<b>Key partners</b>	K-DASH, DAVSS, Tonbridge and Malling Borough Council, St Giles Trust, Kent Police, Victim Support, Kent Probation

## Substance Misuse – Lead agency Tonbridge and Malling Borough Council

<b>Overview</b>	<p>Substance misuse through excess alcohol consumption and drug taking can often lead to anti-social behaviour and other crimes. It is the aim of the Partnership to target those who are vulnerable to such problems and seek to refer individuals to available support. In addition, the Partnership will seek to deter the purchase of alcohol by those who are underage and the proxy purchasing of alcohol for young people by adults. The consumption of alcohol in public places by under-age drinkers can be a problem in some areas, and the Partnership is working with the Kenward Trust to engage such young people where they are congregating to deter such behaviour.</p> <p>In the past year there has been a % increase in the number of recorded calls to the police reporting drunken behaviour and a % increase in the number of recorded drug offences. Residents are also concerned about drunken/rowdy behaviour as a perceived problem in the borough.</p>
<b>Activities</b>	<p>The Partnership will run a number of activities to address substance misuse:</p> <ul style="list-style-type: none"> <li>• Continuing to support Alcohol Awareness clinics</li> <li>• Encouraging agencies to make referrals to appropriate support</li> <li>• Working with licensees and retailers to tackle proxy sales to underage customers</li> <li>• Providing information to parents about the availability of alcohol in the home and the dangers of providing alcohol to their children which might then be taken to public places for consumption</li> <li>• Provide information about the dangers of drugs in appropriate locations.</li> <li>• Task the Kenward IFY Team to visit areas where public consumption of alcohol/drug use by young people is a problem.</li> </ul>
<b>Performance measures/targets</b>	<ul style="list-style-type: none"> <li>• Run five Test Purchase Operations within the borough</li> <li>• The Kenward Trust IFY Project through the Tasking &amp; Co-ordinating Group be tasked to at least six public locations where young people are known to use drugs and drink underage</li> <li>• Offer, with other partners, X Alcohol Identification and Brief Advice interventions in community settings, signposting to community treatment services where appropriate</li> <li>• Run a substance misuse campaign to highlight issues around alcohol and drug misuse.</li> </ul>
<b>Intended outcomes</b>	<p>A reduction in the number of recorded calls to the police about drunken behaviour and drug offences  A reduction in the levels of anti-social behaviour  A reduction in the number of residents who are concerned about drunk or rowdy people in their area.</p>
<b>Key partners</b>	<p>KCC Trading Standards, Kenward Trust, Kent Police, Tonbridge and Malling Borough Council, NHS West Kent, Kent Probation</p>

## Membership of the Community Safety Partnership and contact details

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